

Office of Occupational & Labor Market Information

The Office of Occupational and Labor Market Information (OOLMI) is the key source for information about labor market conditions throughout the state. The office partners with the U.S. Bureau of Labor Statistics to produce and disseminate a variety of economic statistics and reports.

Major Publications:

- Monthly Labor Review - quick facts about labor market trends, the civilian labor force, area unemployment rates, nonfarm employment, the consumer price index, and hours and earnings.
- Delaware Career Compass is a step-by-step guide to career planning for middle and high school students. Informal assessments help them learn about themselves and what occupations may interest them. They'll also explore labor market information, and the guide is filled with a lot of valuable information about making the most of high school, preparing for college, or entering the world of work.
- Delaware Wages - annual employment and wage estimates for about 600 different occupations, produced at the state and county levels.
- Annual Economic Report - a comprehensive look at the state's economy and workforce during the previous year.
- Delaware Occupation and Industry Projections - projections of Delaware industry and occupation employment levels ten years into the future. It is published every other year.

lmi.delaware.gov/

Division of Paid Leave

The Division of Paid Leave administers Delaware's new Paid Family and Medical Leave (PFML) insurance program. PFML provides paid leave for employees who need to take time off to:

- Bond with their new child
- Recover from a serious health condition
- Provide care to a close family member with a major illness or injury

The federal FMLA program has been providing unpaid, but job-protected leave for these same reasons for over thirty years, but few households have the means to take the unpaid leave that it allows. Delaware Paid Leave can provide financial assistance for working Delawareans who face some of the most challenging moments of their lives. More information at contact our 24/7/365 call center at (302) 761-8375.

DE.gov/PaidLeave



Delaware Department of Labor Hours & Locations

Monday - Friday 8:00 am to 4:30 pm

Statewide Headquarters - Fox Valley

(American Jobs Center)

4425 North Market Street, Wilmington DE 19802

Employment and Training (302) 761-8085
Industrial Affairs (302) 761-8200
Occupational and Labor Market Information..... (302) 761-8055
Vocational Rehabilitation (302) 761-8275
Office of Contractor Registration (302) 430-7739

Unemployment Insurance

Claimant Services (302) 761-8446
Employer Services (302) 761-8482

Creekwood Office Complex

920 W. Basin Road, Suite 300, New Castle DE 19720

Disability Determination Service (ONLY) (302) 324-7600

University Office Plaza (American Jobs Center)

252 Chapman Road, 2nd Floor, Newark DE 19702

Employment and Training..... (302) 368-6622
Industrial Affairs (302) 761-8200
Vocational Rehabilitation (302) 368-6980
Office of Contractor Registration (302) 430-7739

Unemployment Insurance

Claimant Services (302) 761-8446
Employer Services (302) 761-8482

Appoquinimink State Service Center

122 Silver Lake Road, Middletown DE 19709

Vocational Rehabilitation (302) 696-3180

Baycourt Plaza (American Jobs Center)

650 South Bay Road, Suite 19A, Dover DE 19901

Employment and Training (302) 739-5473
Industrial Affairs (302) 422-1134
Vocational Rehabilitation (302) 739-5478
Office of Contractor Registration (302) 430-7739

Unemployment Insurance

Claimant Services (302) 761-8446
Employer Services (302) 761-8482

Georgetown Plaza (American Jobs Center)

8 Georgetown Plaza, Suite 2, Georgetown DE 19947

Employment and Training (302) 856-5230
Industrial Affairs (302) 422-1134
Vocational Rehabilitation (302) 856-5730
Office of Contractor Registration (302) 430-7739

Unemployment Insurance

Claimant Services (302) 761-8446
Employer Services (302) 761-8482



A Guide to Our Services

The Delaware Department of Labor promotes a strong economy by empowering workers, job seekers, and employers – ensuring safety and justice in the workplace; partnering with employers to cultivate a skilled workforce; and connecting people to benefits, employment, training and labor market information.

labor.de.gov

Division of Employment and Training

The Division of Employment and Training (DET) provides services enabling employers and job seekers to make informed employment and training choices leading to employment. The Division administers various federal and state workforce programs that assist individuals in obtaining their next job or career change. One does not need to be unemployed to utilize our services.

Career Services

Visit Delaware Job Link at <https://joblink.delaware.gov>. Individuals can create a job seeker account to build a resume, evaluate their skills, and search for work anywhere there is access to the Internet. The Division offers in-person services at our local American Job Centers (AJC) located throughout the state. Each AJC office has computers that provide customers with access to the internet through a resource room and an array of programs and services including:

- Tuition assistance
- Resume creation and job search
- Workshops, job search and interviewing skills
- Apprenticeship opportunities
- Summer Youth Employment
- Basic computer training
- Veterans' Services
- Career Assessment

labor.delaware.gov/divisions/employment-training

How can we help you?

Advancements through Pardons & Expungements

The Advancement through Pardons and Expungements (APEX) program is dedicated to opening opportunities to individuals with criminal histories by helping them through the pardon or expungement process. If you are eligible, we can provide one-on-one counseling through each step to help you apply. Call (302) 333-7605 for New Castle County and (302) 233-6462 for Kent & Sussex Counties.

labor.delaware.gov/apex/

Workforce Development Board

The Delaware Workforce Development Board provides leadership and resources to develop a skilled workforce that is responsive to the evolving needs of business and communities in the state.

Division of Unemployment Insurance

The Division of Unemployment Insurance (UI) provides unemployment benefits to eligible workers who become unemployed through no fault of their own. An individual can apply for benefits online using any computer with internet access. They must meet certain eligibility requirements, such as:

- Earned a minimum amount of wages in Delaware
- Be able, available & looking for work each week
- Register with the Division of Employment & Training

labor.delaware.gov/divisions/unemployment-insurance/

Division of Industrial Affairs

The Division of Industrial Affairs (DIA) promotes fairness and safety in the workplace through enforcement of laws that protect workers and businesses. We provide services through five

- Office of Workers' Compensation administers and enforces state laws, rules and regulations regarding industrial accidents and illnesses.
- Office of Safety & Health Consultation & Statistics provides free comprehensive on-site consultations for small high-risk businesses to identify potential hazards, improve safety management systems and assist in voluntary compliance with OSHA regulations.
- Office of Wage and Hour enforces wage payment laws, minimum wage laws, child labor laws, and other labor laws related to pay and working conditions.
- Office of Anti-Discrimination enforces workplace civil rights laws by investigating, mediating and conciliating employment discrimination and sexual harassment complaints in partnership with the U.S. Equal Employment Opportunity Commission.
- Office of Construction Industry Enforcement enforces prevailing wages on all state-funded construction projects, misclassification of workers on all construction projects throughout the state and ensures compliance with all state, federal and other related laws through a contractor registration process on all construction projects throughout the State.

industrialaffairs.delaware.gov/en-us/



Division of Vocational Rehabilitation

The Division of Vocational Rehabilitation (DVR) is an eligibility-based program that helps Delawareans with disabilities develop career pathways and achieve their employment and vocational goals.

DVR offers personalized services for individuals ages 14 and older, supporting youth and adults on their path to employment and independence. Available services include Pre-Employment Transition Services for youth, career counseling, skills training, on-the-job supports, and workplace accommodations. Through a wide range of programs, DVR is committed to helping individuals achieve economic self-sufficiency, build greater independence, and thrive in inclusive workplaces.

The **Delaware Office for the Deaf and Hard of Hearing (DeIODHH)** is committed to the independence and equity of people who are Deaf or Hard of Hearing by providing information, education, services, training, and advocacy. Please call 302-504-4741 (Video Phone & Voice) for assistance.

The **Disability Determination Services Unit (DDS)** is a state administered federal program that serves Delawareans who are unable to work due to disability. DDS develops, adjudicates, and processes the disability claims of residents for Social Security Disability benefits regarding Social Security Disability Insurance (SSDI) and Supplemental Security Income (SSI). For more information about Social Security Disability benefits, please visit www.ssa.gov. Servicios en español disponible en la oficina.

labor.delaware.gov/divisions/dvr/

